

Pick Up Information for Students Arriving to Vancouver International Airport

We are excited to be welcoming you to Canada and Delta School District. Please see below some arrival steps that will assist you.

1. Depart the plane and go into the terminal to Canada Border Services. Text/WhatsApp your host family when you depart the plane.
2. Pick up your luggage. If you have applied for a Study Permit go to Immigration, make sure you pick it up BEFORE you leave the airport. If you had another stop in Canada before Vancouver, you will have picked up your study permit then.
3. Exit the luggage area.
4. If you can't find your host family, go to one of the airport staff or volunteers at the information counter. It has a large sign saying "Information". Give this person the cell phone number for your host family (write on this sheet) or for your custodian - Karen Symonds at 604-396-6862. Have the person call the cell and we will connect you with your host family. **Don't worry at all, it is rare that you don't see your host family - they will also be watching for you.**



Important contact numbers to keep with you for arrival:

24 Hour Emergency Phone 604 - 319 – 1713

- * Custodian (and Director of International Programs) Karen Symonds: 604-396-6862 (24 hours, 7 days a week)
- * Brent Gibson (Homestay Manager): 604-319-0493
- * International Programs Office: 604-952-5366 (Open Monday to Friday 8:00am to 5:00pm)
- * Claire George (District Principal International Programs - High School Student Support): 604-562-4064 (24 hours 7 days a week)
- * Jim Hope (District Vice Principal International Programs - High School Student Support): 604-763-4406 (24 hours 7 days a week)
- * Laura Liu (Chinese Support): 604-790-9304
- * Elaine Chu (Korean Support): 778-988-6069
- * Akane Nishikiori (Japanese Support): 604-841-0123
- * Israel Aucca (Portuguese/Spanish Support): 604-230-0299
- * Tiana Pham (Vietnamese Support): 604-861-8876

Write your homestay family's name and phone numbers here for your reference:

Homestay Name

Phone numbers